

Child Complex Care Management Program



Your child has unique healthcare needs, and you have a voice about those needs. This is especially true if your child has long-term health conditions like diabetes or asthma. McLaren Health Plan (MHP) offers a Child Complex Care Program just for our members with complex care needs.

We have a team of nurses that will listen and help you. We can also include your family members and other supports to help you get the care your child needs. Participation in this program is voluntary and free for our members. It's easy to join, just call Customer Service at 888-327-0671.

When you enroll your child in the Child Complex Care Program, you will be connected with a Registered Nurse Care Manager. Your nurse will help you to get the most of your child's healthcare benefits. They can also help by sharing information about specialists and healthcare facilities.

(See back for more information.)



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CONTACT US

**At McLaren Health Plan, we
strive to provide you with
the best service possible.
We are here for you!**

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**Call today to register for
the Child Complex Care
Management Program,
888-327-0671 (TTY: 711)**

Your child's nurse will contact you regularly and will help to coordinate the things they need to improve their condition like medical appointments, medications, and equipment. With a team-based approach including their providers, family and others, your nurse will help set goals for your child to achieve better health. Your nurse will check in with you to see how they are progressing toward their goals and make changes to your goals as needed. We want to help you keep your child's doctor-patient relationship, improve your child's health, and have a better understanding of their care and medications.

If your child has McLaren Health Plan and has complex medical needs, please contact Customer Service at 888-327-0671 if you are interested in enrolling them in the Child Complex Care Management program.